

Public Service Company of New Hampshire
Migration of Customers To and From the Competitive Energy Supply Market
1st Quarter 2011 Report
to the New Hampshire Public Utilities Commission

	Customers Receiving Energy Service From the Competitive Market			Retail Sales		
	(1)	(2)	(3)	(4)	(5)	(6)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)
						% of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
January						
Residential	1,317	505,531		421,051	0.31%	314,221,739
Small C&I Rate G	8,102	33,466,922		73,332	11.05%	147,864,138
Medium C&I Rate GV	752	93,998,600		1,418	53.03%	146,517,765
Large C&I Rate LG	91	83,881,222		117	77.78%	90,922,309
Lighting	144	1,524,495		1,245	11.57%	4,325,589
Total	10,406	213,376,770	350,835	497,163	2.09%	703,851,540
February						
Residential	1,245	443,612		421,224	0.30%	298,248,213
Small C&I Rate G	8,130	33,541,010		73,329	11.09%	148,028,480
Medium C&I Rate GV	756	88,769,372		1,406	53.77%	139,724,030
Large C&I Rate LG	91	87,052,172		116	78.45%	94,083,088
Lighting	117	1,281,230		1,077	10.86%	3,652,104
Total	10,339	211,087,396	358,678	497,152	2.08%	683,735,915
March						
Residential	1,246	419,541		421,236	0.30%	268,593,791
Small C&I Rate G	8,192	32,322,761		73,297	11.18%	139,387,260
Medium C&I Rate GV	771	85,575,387		1,421	54.26%	134,943,513
Large C&I Rate LG	90	85,656,606		116	77.59%	92,809,747
Lighting	121	1,214,399		1,059	11.43%	3,410,793
Total	10,420	205,188,693	347,337	497,129	2.10%	639,145,104

*Total Customers" refers to all customers taking Delivery Service.